Cisco Data Integration RFP
Frequently Asked Questions

1. **What are the capabilities that each agency within the cohort has to write and/or export data from their systems to be imported into to the shared system?**
   a. Each agency has the capability and commitment to export a data file from their system to then be imported into the shared system.

2. **Multiple agencies may collect data in multiple ways – what is the ideal situation for the data from these different systems to be merged to omit any discrepancies?**
   a. The ideal situation would involve the shared data system to have a tool to consolidate these different data schemas to one standard schema. Each agency will be able to "push" their data to this shared system that then will merge and consolidate that data.

3. **Once the data is transferred and merged into the data warehouse, what editing capabilities do users have with this data?**
   a. Only the Individual Opportunity Plan (IOP) can be edited once it is in the shared system. All other client information must be read-only and can only be edited in each agencies respective system.

4. **What internal bandwidth is there to assist in implementation, troubleshooting, and overall management with the technology and each agency involved?**
   a. A Program Coordinator is essential to this project. This coordinator function manages the implementation of the project at all aspects through the length of the project, serving as the primary contact for the vendor as well as participating agencies.

5. **What are the expectations for using a service registry and the use of open referral for the service registry?**
   a. There is an interest in open referral to standardize all information and include outside services in the future of the project. For phase 1 of the project, it is a necessity to include at least the services directly provided by the five-agency cohort of 1,000 Out of Poverty Project.

6. **How many users of the Data Integration System will there be?**
   a. The total number of users is estimated to be 15 users.